# **Enterprise Shared Services**

A periodic update from the NITC Enterprise Project Management Branch

February 2009

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#### **Post Implementation Review**

Post Implementation Review (PIR) for ESS was started on Dec 22<sup>nd</sup> 2008. It is planned to be completed by April 1 2009. The main goals of the PIR are to conduct review of Enterprise Shared Services on the following areas:

- Achievement (to date) of the business case objective(s)
- Identify objectives that have been achieved so far by the ESS Program
- Products and platforms
- Are we using the best suited products and platforms for implementing Content Management, J2EE Infrastructure and Search Appliance?
- Perform a cost/benefits analysis of the ESS Program
- Continued alignment to the business strategy
- Has the ESS program kept up with the changing needs of USDA and is it flexible to accommodate any future changes?
- Ways of maximizing benefits and minimizing cost and risk
- Business and user satisfaction
- Measure the overall satisfaction of key stakeholders and end users of this program.

### **Universal Records Management Pilot**

ESS along with OCIO & AMS is currently conducting a Universal Records Management pilot to test out the following

- A central repository to manage the USDA General Record Schedule (GRS) and agency file plans
- Able to administer USDA records management policies against external content stored in SharePoint

#### WebSphere 6.1 Rollout update

The ESS team has been reaching out to the various ESS WAS customers in compiling their WAS application to 6.1. It is planned to get all WAS applications recompiled for 6.1 over the next couple of months. It is the goal of ESS to migrate customer applications "as-is" (current functionality) to the 6.1 environments and shut down the 5.0.2 environments. It is requested that any additional functionality be implemented after the applications has been migrated to the 6.1 environments.

#### **Energy Matrix Web Site**

Working with Rural Development Agency, ESS has redesigned the current Energy Matrix Web Site to a more user friendly web interface leveraging the Stellent content management system for keeping track about the various energy programs across USDA. The ultimate goal is to have a single source where the public can learn about programs/assistance available to them federal government wide. The Energy Matrix web site is planned to go live on or before end of February.

#### Web 2.0

We would like to hear from you on your thoughts about Web 2.0. We have established a Web 2.0 forum within the ESS SharePoint site.

http://www.sharepoint.egov.usda.gov/ESS/Lists/Web20/AllItems.aspx

## For more information or questions, contact the Shared Services Team at:

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